



# Key Behaviors and Culture Goals

## **Build trust**

Do what you commit to do. While in meetings, publicly recognize behaviors that are consistent with the WTP covenants and address behaviors that are not. Contribute your perspective during the meeting to ensure we can continue to learn and improve.

## **Be accountable**

Acknowledge your role. Own and deliver on your responsibilities to progress the project, and to ensure that safety, quality, and mission commitments are preserved.

## **Make defensible decisions**

Seek to understand all perspectives. When the authority is yours, make timely decisions by quickly resolving minor issues and elevating major issues with recommendations. Document the basis for your decisions. Provide feedback to communicate your rationale.

## **Recognize interdependence**

Communicate openly. Interface between disciplines, functions, suppliers, and customers to ensure your work aligns with every activity and process it affects.

## **Be self-critical**

Seek to understand. Be transparent and open to feedback as a learning opportunity. Practice active, respectful, and mutual listening to ensure we can produce high quality work.

## **Apply discipline in executing work**

Know your requirements. Interpret them consistently and uniformly. Coach and, where necessary, provide consequences to ensure adherence to our processes and procedures.

## **Have forthright conversations**

Express concerns and issues directly. Talk to the person with whom you have the concern. Listen and engage with the intention of understanding and resolving any differences.