

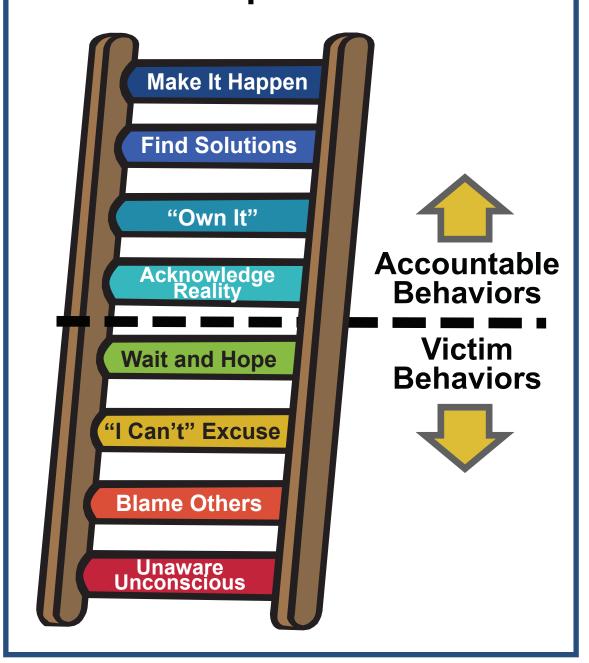
Accountability Model

Get On the Same Page

Clear Roles and Responsibilities with an Established Single Point of Accountability, Aligned with Decision-Making Authority

Holding Yourself Accountable

Assess Your Own Attitude and Behaviors...
Move Up the Ladder



Holding Each Other Accountable

Speak-Up, Have a Forthright Conversation

Talk Directly to the Person Who Can Make it Happen

Resolve at
Lowest Level,
but if not Resolved...

Escalate Promptly to Seek Resolution