



Monday, Nov. 23, 2020

## Update on COVID-19 Notifications

As Brian Vance outlines below, the DOE and our fellow Hanford contractors are changing the way we use the Hanford mobile app for COVID-19 related information. As such, beginning Nov. 30, our project will also change the way we make timely notifications for Vit Plant specific COVID restrictions. Onsite employees will be notified by the on-duty shift manager through radio of any applicable jobsite restrictions; and a project-wide email notification will be sent for Richland office restrictions as needed.

As we enter the winter months, this approach will help refocus the purpose of the Hanford Mobile app for anything unrelated to COVID-19 that could require our project's immediate action or awareness.

Thank you for your continued flexibility and commitment to move our mission forward during such a challenging year. I ask that everyone remain focused on maintaining our COVID protocols so we can stay safe and healthy to support our fellow teammates, families, and communities.

One team,  
Val

**From:** ^General Delivery <[General\\_Delivery@rl.gov](mailto:General_Delivery@rl.gov)>

**Sent:** Monday, November 23, 2020 8:30 AM

**Subject:** [\*EXTERNAL\*] Update on COVID-19 Notifications

## THE HANFORD SITE

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November 23, 2020

**TO:** All Hanford Site Employees

**SUBJECT:** **Update on COVID-19 Notifications**

**\*\*PLEASE SHARE THIS MESSAGE WITH THOSE WHO ARE NOT ON COMPUTERS\*\***

Since March, Hanford Site communications have depended heavily on the Hanford Mobile app and Hanford.gov to share COVID-19-related information concerning access restrictions to facilities for cleaning and disinfecting protocols. An unintended consequence of our robust communications approach in response to COVID-19 is that some employees have reported becoming desensitized to Hanford Mobile app messages. As we enter the winter months, our ability to communicate Site delays or closures driven by severe weather conditions is important to the safety of every member of our Hanford team.

Beginning Monday, Nov. 30, we will no longer send real-time notifications on COVID-19 facility restrictions via the Hanford Mobile app. Facility status information will still be shared real-time through each contractor's notification system (PRCNS, SOENS, WARNS) and through the "DOE and Company Status" link on the Hanford Mobile app and Hanford.gov. There will also continue to be a summary of COVID-19 information at approximately 4 p.m. each day via the Hanford Mobile app and Hanford.gov.

To sign up for real-time notifications through one of the contractor notification systems, please refer to the information below. The information will be the same on all three notification systems, so if you are signing up to receive the COVID-19 facility status notifications, it is recommended you only sign up for one to avoid receiving duplicate messages. The Emergency Operations Center is suggesting that federal or other contractor employees sign up for the MSA WARNS system, although all of the notification services will send out the COVID-19 messages.

CHPRC – PRCNS - [Lynn Nye](mailto:Lynn.Nye@rl.gov) – send email to [PRCNS-Access@rl.gov](mailto:PRCNS-Access@rl.gov)  
MSA – WARNS – [Dani Cox](mailto:Dani.Cox@rl.gov) – send email to [WARNS@rl.gov](mailto:WARNS@rl.gov)  
WRPS – SOENS – [Shaun Waters](mailto:Shaun.Waters@rl.gov)

For the Waste Treatment Plant or Vit Plant, the 24/7 shift manager will use radios to notify on-site employees of any applicable restrictions and a project-wide email notification will be sent for Richland office restrictions as needed.

Continuing to adhere to COVID-19 safety protocols, including wearing face coverings, practicing social distancing, washing your hands frequently, and staying home if you are sick, remains critical to our collective effort in the fight against COVID-19. Following these measures, both at work and at home, and especially as you choose to celebrate during the upcoming holidays, remains critical to the health and safety of our coworkers, families and community.

Brian T. Vance  
Manager  
Richland Operations /  
Office of River Protection

